

Subcontracted Processors

The subprocessors listed in the following overview are used in connection with the selected service provision as described below.

Group companies

The Dräger Group companies listed in the following overview are used as subcontractors, unless they have been directly commissioned by you as data processors.

Group companies	Processing activity	Location	Module
Dräger Medical Deutschland GmbH	Broad-based service for medical devices	Germany	1, 3, 9
Drägerwerk AG & Co. KGaA	Provision and support of digital solutions / products	Germany	1–9
Dräger TGM GmbH	Outsourcing of device management and maintenance of the medical device fleet	Germany	1, 6
Dräger Safety AG & Co. KGaA	Provision and support	Germany	7
Dräger Tehnika d.o.o.	Development and Support	Serbia	7
QuaDigi, UAB	Development and Support	Lithuania	7

External Subprocessors

The external subcontractors listed in the following overview are engaged in the provision of services as described below.

Subcontractors	Processing activity	Location	Module
ServiceNow Nederland B.V.	Support purposes (2nd & 3rd level support)	Netherlands Server location: Germany	1, 2, 6, 7
Microsoft Ireland Operations Limited	Technical hosting	Ireland Server location: Netherlands	1, 2, 3, 5, 6, 7, 9
ORACLE Deutschland B.V. & Co. KG	Technical Hosting	Germany Server location: Germany	1, 2
Atos Information Technology GmbH	Technical Hosting	Germany Server location: Germany	1, 2, 6
equensWorldline SE Germany	Remote Services as part of ServiceConnect® RDC2	Germany Server location: European Union at Amazon Web Services EMEA SARL in Luxembourg	1, 2, 8
Amazon Web Services EMEA SARL	Infrastructure provider (IaaS)	Luxembourg Server location: Germany	3, 8, 9
Okta Inc. Processor: Okta GmbH, Germany	Registration and user management for the digital application	USA Server location: Germany, Ireland	3, 9

Subcontractor	Processing activity	Location	Module
NursIT Institute GmbH	Maintenance and support of the nursing and treatment documentation software	Germany	2
Ascom (Sweden) AB	Provision of centralized alarm management	Sweden	4
HSD Händschke Software & Datentechnik GmbH	Deployment of the NOVA IT solution	Germany	6
BAYOOCARE GmbH	Technical support for the Dräger Companion med app	Germany	7
Webhelp Holding Germany GmbH	First-level telephone support	Germany	7

Additional Subprocessors for Technical Device Management – Module 6

Due to the complexity of the services provided within the scope of technical device management (Module 6), numerous external subcontractors may be relevant for service delivery. Not all of the subcontractors listed below are relevant for every client on a regular basis. This depends, for example, on which end devices from which manufacturers are used (and must therefore be provided with maintenance and support services). Conversely, in individual cases, specific subcontractors may also be involved if separate consent for this has been provided in the main contract.

Subprocessors	Processing activity	Location	Module
bk medical Medizinische Systeme GmbH	Technical device management	Germany	6
Johnson & Johnson Medical GmbH			
Henry Schein Dental Germany GmbH			
Geringe Germany GmbH			
Carl Zeiss Meditec Vertriebsgesellschaft mbH			
Brainlab AG			
Heidelberg Engineering GmbH			
bon Optric Vertriebsgesellschaft mbH			
Elekta GmbH			
FUJIFILM Europe GmbH			

Subcontracted processors	Processing activity	Location	Module
F-W-cardio GmbH	Technical device management	Germany	6
Hitachi Medical System GmbH			
GE Medical Systems Information Technologies GmbH			
Olympus Germany GmbH			
Pentax Europe GmbH			
Philips GmbH			
Pluradent AG & Co. KG			
Radiometer GmbH			
Roche Diagnostics Germany GmbH			
Schiller Medical Technology GmbH			
Siemens AG			
Siemens Healthcare GmbH			
Siemens Healthcare Diagnostics GmbH			
Spacelabs Healthcare GmbH			

Subcontracted processors	Processing activity	Location	Module
Varian Medical Systems Deutschland GmbH	Technical device management	Germany	6
Ziehm Imaging GmbH			
Computer Systems Technology GmbH			
Watson Medical BV		Netherlands	6

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NursIT Institute GmbH	Maintenance and support of the nursing and treatment documentation software	Germany	2
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HSD Händschke Software & Datentechnik GmbH	Deployment of the NOVA IT solution	Germany	6
BAYOOCARE GmbH	Technical support for the Dräger Companion med app	Germany	7
Webhelp Holding Germany GmbH	First-level telephone support	Germany	7
MongoDB Ltd	Database operation	Ireland	7